



Passaic Valley Water Commission

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COMMISSIONERS

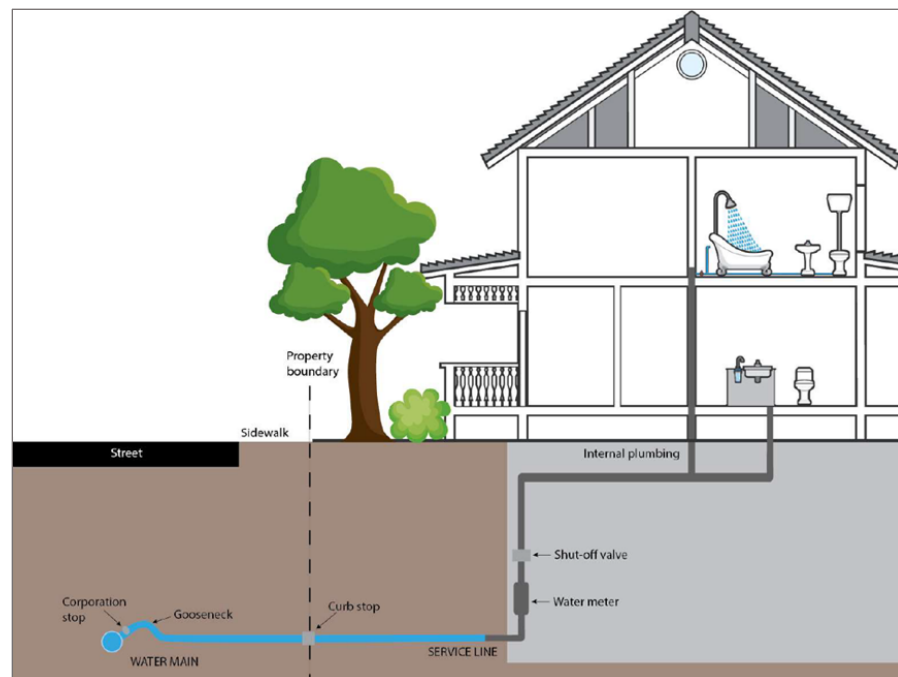
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FREQUENTLY ASKED QUESTIONS ABOUT LEAD SERVICE LINE REPLACEMENT

North Arlington, Lodi, Woodland Park & “non-owner” cities

What is a service line and who owns it? As shown above, a service line is the pipe that brings water from our water main onto your property. Passaic Valley Water Commission (PVWC) owns the service lines from the main in the street to the curb box. This is considered the “PVWC side.”

The customer owns the service line from the curb box to the building. This is considered the “customer side.”



What is the typical policy for water renewal/replacement? The typical policy is for PVWC to replace the customer’s service lines (ie: leaking line) from curb to building upon the customer submitting a “Renewal Water Service Application.” There is a fee for this service.

Will my lead service line be replaced? PVWC has been conducting lead service line investigations over the past year and replacing the lead services. All services containing lead are required by the NJDEP to be replaced within the next 10 years.

What is the policy for lead replacement due to NJDEP funding?

- PVWC will replace the lead service on the PVWC side.
- PVWC can replace the lead service on the customer side. A fee may apply.
- If both the customer side and the PVWC side are lead, PVWC will replace the service on both sides at no charge to the customer.

If you want more information, please contact PVWC Customer Service at 973-340-4300.