



**MEDIA CONTACT**  
Bryan Frierson  
Passaic Valley Water Commission  
201-494-6153  
bfrierson@pvwc.com

---

# Passaic Valley Water Commission Encourages Community Participation in Online Survey

---

**FOR IMMEDIATE RELEASE**

**(Clifton, N.J. – October 5, 2023)** – Passaic Valley Water Commission (PVWC) is excited to be in the beginning stages of building a new website! To build an easy-to-navigate website, the company needs the community’s input by taking this survey:

<https://bz7bkbm6.optimalworkshop.com/treejack/za5c9qvx>.

## **Why Your Feedback Matters**

This online survey, which takes about 10 minutes to complete, is being done to gather insights on various aspects of customer satisfaction and suggestions for an improved website. It is also our way of ensuring the information you need and use most is included on our new site. Public feedback enables PVWC to make informed decisions and improvements to benefit everyone. PVWC thanks all participants for playing a role in building a new and improved website.

• • • • •

PVWC is New Jersey’s largest public water utility, serving over 800,000 consumers in Bergen, Essex, Hudson, Morris and Passaic counties. For more information, please call customer service at 973-340-4300 or visit [pvwc.com](http://pvwc.com), or follow us on Twitter (@PVWC), Instagram (@passaic\_valley\_water) and/or Facebook (@thePVWC).