

Executive Director
James Mueller, PE

Executive Director Report
June 25, 2025
Board Meeting

Commissioners
Rigo Sanchez, President, Passaic
Gerald Friend, Vice President, Clifton
Carmen DePadua, Treasurer, Paterson
Ruby N. Cotton, Secretary, Paterson
Jeffrey Levine, Commissioner, Paterson
Deborah Rizzi, Commissioner, Clifton
Ronald Van Rensalier, Commissioner, Passaic

1) Operational Issues and Highlights

- The **2025 Consumer Confidence Report (CCR)** highlighting 2024 water quality is being finalized for mailing by the end of June to all customers in the PVWC Main System, North Arlington, Lodi, High Crest and Post Brook. This report is required from all water utilities by the State of New Jersey. These reports have already been posted to the PVWC website in five (5) different languages. In 2024, PVWC maintained compliance with all standards set by the NJDEP and the USEPA. Our committed team consistently strives to ensure that our water is treated and delivered with exceptional care and precision. Highlights include: -
 - Microbiological Contaminants – No *E. coli* was detected out of 2,632 samples;
 - Lead and Copper: Regulated at the consumer tap (214 homes), 4 homes are identified with high lead value;
 - Disinfection Byproduct (DBP): Trihalomethanes (TTHM) - test results show that the annual average is below the set threshold of 80 parts per billion (ppb) for the Maximum Contaminant Level.
 - Disinfection Residual: Chlorine acts as a disinfectant residual to inactivate bacteria and some viruses that cause diarrheal disease. The highest annual running average falls below the established threshold of 4 parts per million (ppm).
 - Source Water Pathogen Monitoring: *Cryptosporidium*, a microbial pathogen commonly present in surface water throughout the United States of America and is mostly non-detected in our water system.
 - Table of Detected Contaminants: There have been no violations, and all the results obtained are below the Maximum Contaminant Level.

Special thanks to the following staff who collaborated to pull the report and mailing together: **Manjitha Chattopadhyay**, *Environmental Compliance Officer*; **Bryan Frierson**, *Asst PIO*; **Marisah Potkalesky**, *Sr. Tech MIS*; **Janice Palmer**, *Keyboarding Clerk 2*; and **Wendy Simone**, *Water Superintendent*.

Environmental Health & Safety

June is National Safety Month, and at PVWC, safety isn't just a policy — it's a core value we live by every day. We've posted a new article on the EHS SharePoint site that highlights this year's key safety themes and how each of us can play a part in keeping ourselves and our coworkers safe. Each week there is a different theme as selected by the National Safety Council (NSC). Here's a quick summary:

Week 1 – Continuous Improvement: Safety is never "one and done." We're always working to upgrade equipment, review incidents, and encourage hazard reporting to prevent future accidents.

Week 2 – Employee Engagement: A strong safety culture depends on everyone's involvement. Your voice, ideas, and observations help build a safer workplace.

Week 3 – Roadway Safety: Whether driving a PVWC vehicle or working near roads, defensive driving and proper work zone setups protect you and the public.

Week 4 – Wellbeing: Safety includes your mental and emotional health. Taking breaks, recognizing stress, and supporting each other are all part of the bigger picture.

Key accomplishments and metrics:

- Completed TCPA Annual Compliance Audit
- Completed and submitted Community Right to Know Survey for Clifton and LFWTP
- Conducted Toolbox talks for May Safety Topic, Electrical Safety, for employees in both Clifton and Little Falls
- Safety Orientation provided to incoming summer help students. This will be on-going as new students onboard for the summer.

Monthly EH&S Metrics						
Date	Safety Metrics				Motor Vehicle Accidents	
	OSHA Recordable			First Aid	Accidents	Injuries
	Fatality	Lost Time	No Lost Time			
1/31/2025	0	2	0	1	2	0
2/28/2025	0	0	0	2	0	0
3/31/2025	0	1	0	3	0	0
4/30/2025	0	0	0	0	2	0
5/31/2025	0	1	0	0	1	0

Motor Vehicle Accident – Minor damage to side mirror. No injury, no body work. Vehicle was not removed from service.

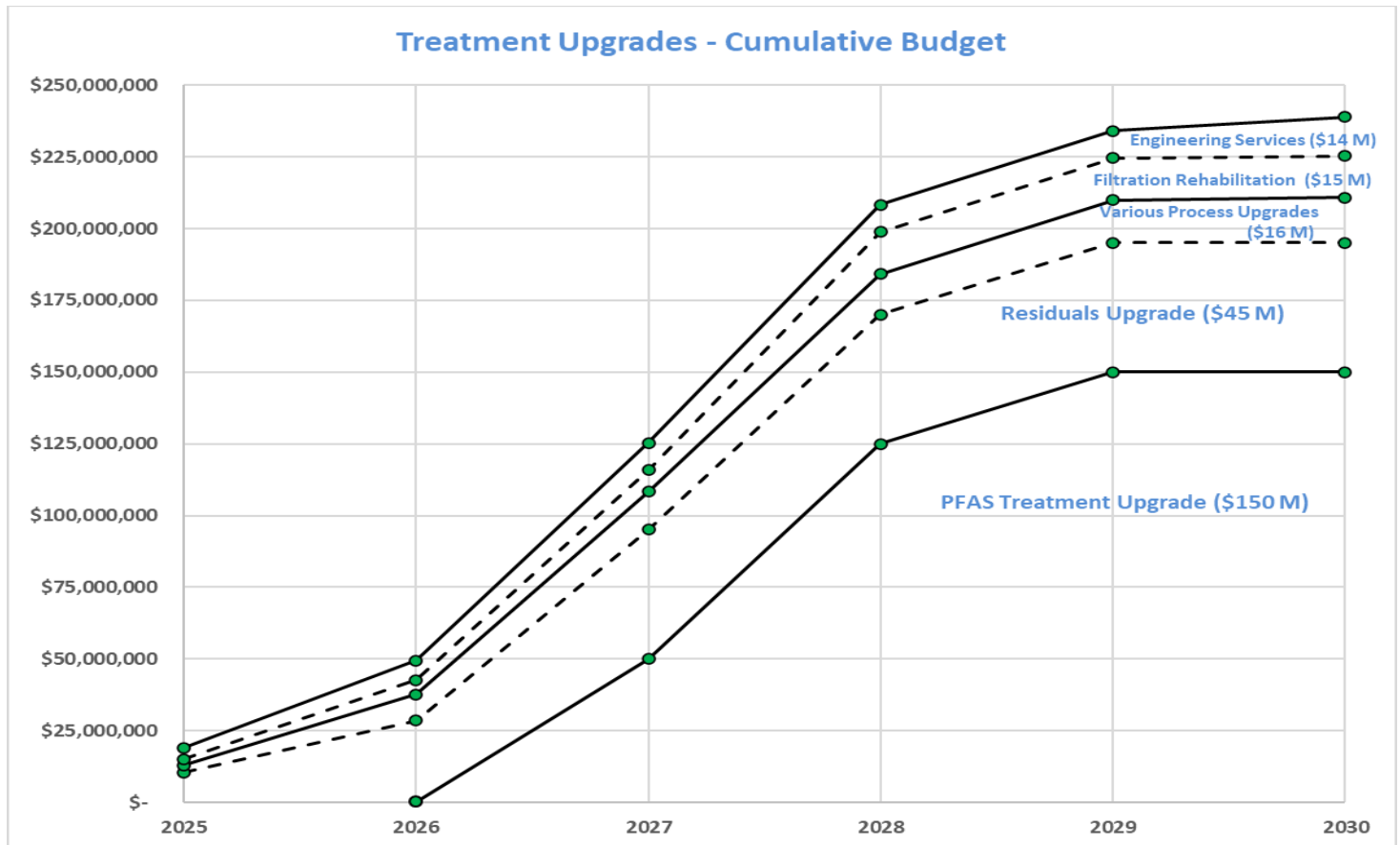
Engineering

Planning and Modeling (Pat Porcaro, Chief Engineer Planning and Modeling)

- **New Service Line Applications and Pre-Application Tasks in May 2025:**
 - PVWC has conducted 20 fire flow tests; reviewed 57 public notices regarding the potential impacts of planned improvements on PVWC's assets; and reviewed 10 applications for new service lines.
 - PVWC is currently assisting a developer with a request for a new service line at 500 Belleville Tpke, North Arlington which will require both a water main and easement extension.
 - PVWC is working with T-Mobile to extend the existing easement agreement to access the NJDWSC's surge tank at the LFWTP property.
- **Distribution and Storage Planning:**
 - The Existing Conditions Report has been finalized and submitted to PVWC by Arcadis.
 - PVWC's GIS team is working with Arcadis to develop a decision-making tool in GIS to show proposed projects for improving system resiliency and protecting storage.
 - The project goals and objectives will be presented to the 10 consecutive systems and Big 6 members in June / July 2025. Letters have been sent out to these consecutive systems introducing the project.
 - Arcadis summarized the outcome of the JV project with the City of Newark to help the DOJ understand the relation with Newark. Inter-utility coordination will be critical to avoid project conflicts across areas.
- **PFAS Planning and Basis of Design:**
 - PVWC, BV and Cornwell had a meeting with the NJDEP on May 12 to discuss the PFAS piloting results and discuss design standards. PVWC submitted updated piloting data to the NJDEP for their review.
 - A workshop was held with B&V, Mott, Cornwell and PVWC at the LFWTP on May 15 to discuss PFAS treatment and pumping alternatives including weighting factors to evaluate each alternative.
 - PVWC is working with PSE&G to obtain proposed electrical upgrade plans on Riverview Drive adjacent to the PFAS Project Area at the LFWTP.

Project Delivery - Treatment and Reservoirs

- **Levine Storage Tanks (\$41.8M)** – the first weekly meeting was held with PVWC, JF Creamer (contractor), Mott McDonald (CM) and Jacobs (Designer) to review the contract status, submittals and forecast of work. Prep work at the site is beginning in June with intensive construction activities scheduled to start this Fall.
- **Residuals Upgrade (\$31.2M apparent low bid)** – planning to award this month after bid protest is addressed. This is a 30-month contract and is a high priority to replace 40-50 year old facilities that are beyond their useful life. The apparent low bid is about \$14M under budget (\$45M budgeted – see chart below).
- The approved **\$239M** cumulative budget for treatment upgrades planned for the plant are charted below:



Project Delivery – Distribution and Resiliency

- **Industrial Loop Upgrades – Advanced Work to Levine Project – Contract 22-B-7 (\$6.7M):** Work will be completed on 21st Avenue and testing will commence June 26th.
 - The third location at the Levine Reservoir will be measured and liner ordered once testing is complete at the 21st Avenue site. Updated materials pricing and delivery schedules are being finalized. This work is required to be completed before Levine reservoir is taken out of service.
- **Transmission Main assessments (inspection results will guide future capital prioritization):**
 - 42" Main (LFWTP to New Street) – 18,000 LF – insertion of access points to the main for the Smartball assessment device are being completed and a maintenance of facility operations plan is being finalized. The inspection is planned to occur within the next week with the main goal being leak detection to identify high priority areas.

Pumping & Power

Key activities and metrics are shown below:

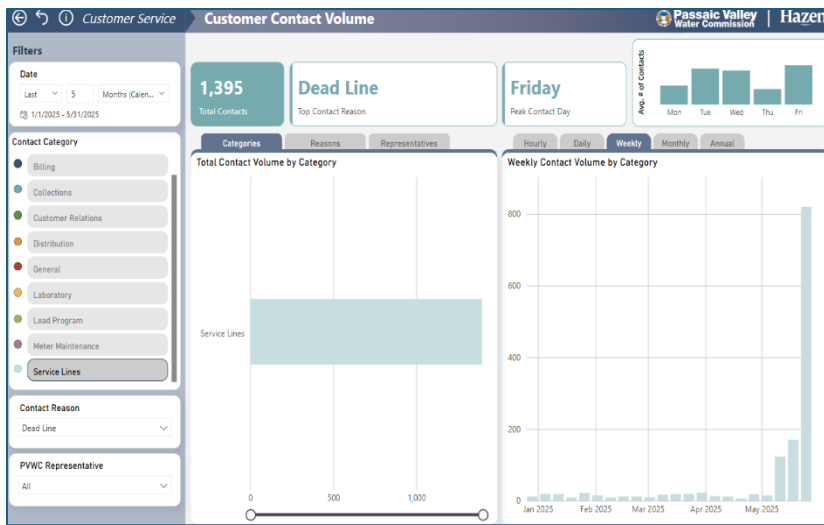
Monthly Pumping & Power Metrics						
Date	Interconnection Flow (MG)	Total Monthly Volume (MG)	Monthly Average (MG)	Max Day Volume (MG)	Wanaque Flow (MG)	Filter Plant Flow (MG)
1/31/2025	95	2,341.13	75.52	86.05	1,175.90	1,165.23
2/28/2025	35	2,221.34	79.33	90.43	1,052.40	1,168.94
3/31/2025	228	2,590.52	83.57	92.23	952.10	1,638.42
4/30/2025	200	2,469.71	82.32	87.3	912.20	1,557.51
5/31/2025	0*	2,421.62	78.12	86.97	961.8	1,459.82

*The interconnections were not utilized this month.

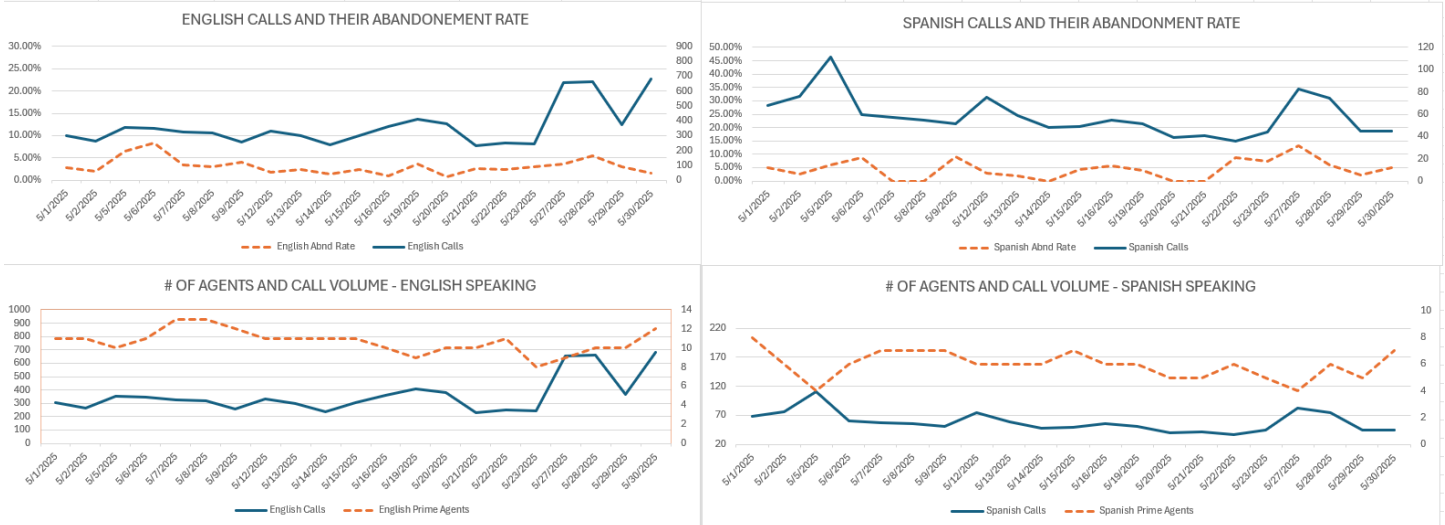
- Attended the DEP Drought Warning meetings – the drought warning is officially over for Northern NJ.
- Assisted NJDWSC by maintaining our daily draft at 30 MGD during the drought.
- Exercised the 4 emergency generators under full Little Falls site electric load.
- Exercised the repaired Verona Pumps Emergency Generator.
- Continued the installation of the new MCC for the sump pumps and vacuum pumps.

Customer Service

- A few customer service representatives were able to join the 2025 Northeastern User Group Meeting hosted by PVWC on 5/14/2025 at our Little Falls facility.
 - This allowed a preview of our upcoming, new payment portal, Paymentus and how it would work with CIS; they also viewed a preview of what CIS upgrade to V5 will look like down the road.
- Below are a few accounts from the top past due accounts list, worked out with Legal's assistance:
 - The Fireline account for 125 South St, Passaic has been resolved, only for charges while the account was under the name of Contempo Realty. The final bill amount was \$7,905.91 and a payment towards their final bill in the amount of **\$4,829.22** was received on 5/28/2025. The rest will be written off.
 - We have been notified that property located at 325/327 Grand St, Paterson has been sold. The new owner reached out to negotiate the large remaining balances.
 - We will be waiving interest / fees going back for each account at different timeframes in 2019. The New owner paid off outstanding balances, minus the fees we will waiving. The total received was **\$64,215.17** on 6/10/2025.
 - The fees being waived on the general supply will total \$2,944.56 and on the fireline account **\$10,412.83**. The only balances will be the Final bill amounts recently requested.
- There were 3 in-person appointments. No video chatting was requested.
- # of inbound calls: 588 / # of outbound calls: 809



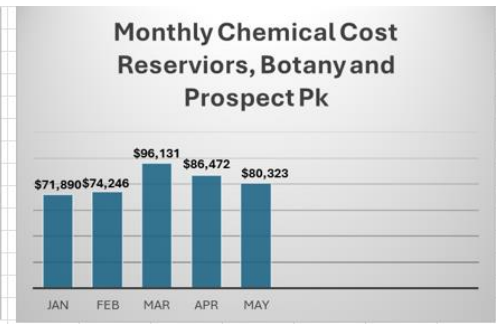
- In May, the logged calls spiked for “dead line” spam calls and customer service worked with IT to prevent our English-speaking queue from being inundated. A feature was added that if prompts are repeated 4 times and no keys are selected, the system will automatically hang up and not push the call through to inundate the queue.



Purification/Laboratory

Lab Report			
Date	Total Samples Collected		
	In-House	Outside	Total # of Positive Coliforms
1/31/2025	1146	36	0
2/28/2025	1132	93	0
3/31/2025	1086	70	0
4/30/2025	1123	98	0
5/31/2025	1207	127	0

- Interviewing for lab tech/water samplers and Water Treatment Plant Operator
- All filters met the SWTR requirements. Combined filter effluent turbidity met the SWTR requirements.
- Combined filter effluent turbidity (CFE) met the SWTR requirements.
- Ozone contractors achieved IR (Inaction Ratio) for entire month)
- Distribution system met SWTR requirements.
- The Treatment Plant met the following State regulatory requirements for the SWTR:
 - Chlorine Disinfection (microbial inactivation) (For CFE)
 - Ozone Disinfection (Log Inactivation) (% of microorganisms removed)
 - Filtration (Turbidity) (For CFE & Filters)



Total Lead and Copper samples collected for January – June:

Goal = 100 / Collected = 94 – effort ongoing

Distribution

- We started our quarterly flushing program in March and the annual system-wide flushing program began in April.
- Below are the monthly metrics:

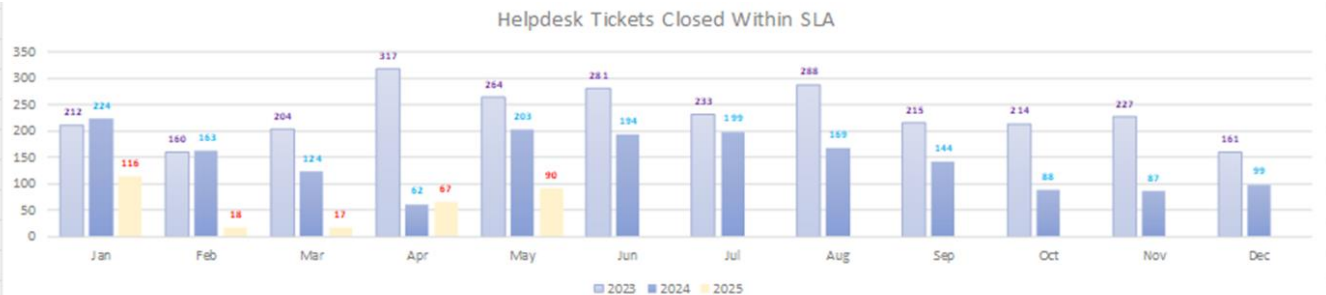
Monthly Distribution Metrics										Monthly Maintenance Metrics	
Date	Hydrants			Main Breaks		Curb Boxes	Mark-outs		Meters	Work Orders	
	Flushed	In-House Replaced	In-House Repaired	In-house Repaired	Contractor Repaired	# Excavated	Total	Emergency	Replaced	Initiated	Completed
1/31/2025	1	0	0	49	3	0	1805	210	187	109	152
2/28/2025	0	0	10	15	1	58	1802	136	250	128	125
3/31/2025	126	4	16	5	0	81	1690	119	345	148	127
4/30/2025	113	4	1	9	0	99	1878	136	325	131	131
5/31/2025	556	2	34	4	0	107	1759	93	340	153	128
Total	796	10	61	82	4	345	8,934	694	1,447	669	663
Annual Metrics	14.6%	0.2%	1.1%	13.2		0.5%	7.2%		2.1%	99.1%	
Metric Description	% of System-wide Hydrants			Annual # Breaks/ 100 miles of pipe		% System Total	% Emergency < 4 hour response		% System Total	% Complete	

Information Technology

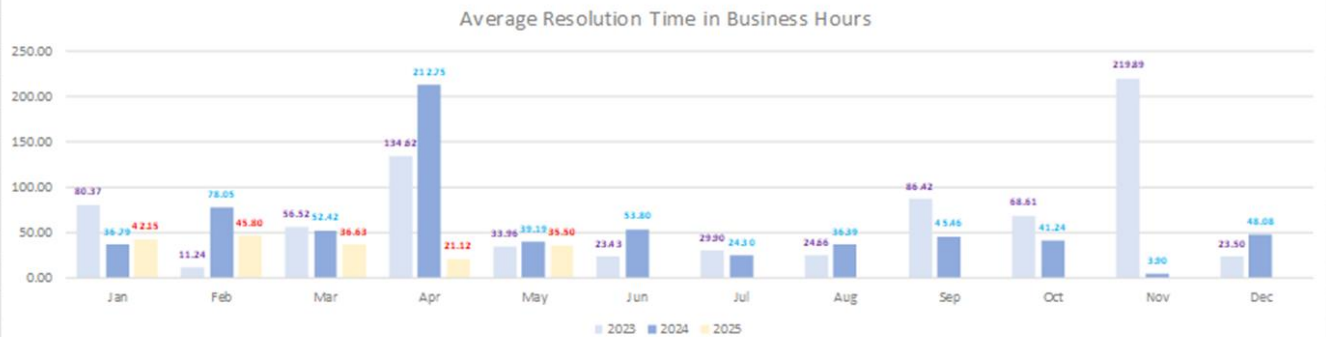
- Relocation of distribution employees completed.
- Engineering reassessing the Clifton server room upgrade project for cost savings.
- IT interviewing candidates for open positions.
- **CMMS:**
 - Investigation of CIS Service Orders not being sent to EAM - AUS confirmed that this a configuration change.
 - PVWC agreed to the Dept. field to Mobile, for all service orders.
- **Website Redesign:**
 - Advised Purchasing it is okay to pay the final year in our three-year contract \$60,092.94 for the period of June 6, 2025 - June 5, 2026
 - Continuing to build out Engagement HQ project pages; expected to launch in the next few weeks
 - Internal review of Forms taking place, to bring back issues to Granicus for edits
 - Continuous improvements

- **Document Management System:**
 - Non Disclosure Agreement approved.
 - Draft RFP document started.
 - Risk register is green.
- **Sharepoint:**
 - Creating sites upon request from various departments
 - External_Engineering_SP-GarretFleming
 - External_Executive_SP-Veolia

HelpDesk Performance



HelpDesk Efficiency



Maintenance

Date	Monthly Maintenance Metrics	
	Work Orders	
	Initiated	Completed
1/31/2025	109	152
2/28/2025	128	125
3/31/2025	148	127
4/30/2025	131	131
5/31/2025	153	128
Total	669	663
Annual Metrics	99.1%	
Metric Description	% Complete	

- The maintenance department continues to perform corrective and preventative maintenance on the Little Falls Water Treatment plant and the Distribution system.
- Quarterly meetings have been scheduled with Maintenance, Purification and Pumping to review CMMS work order information and discuss ways to optimize operations, preventative/corrective maintenance, and inventory control.
 - The first meeting with Maintenance and Pumping was held on 6/3/25
 - The second meeting with Maintenance and Purification was held 6/16/25
 - Next steps include loading all assets into CMMS for Pumping and Purification and program PM/CM work orders as warranted.

Purchasing

- The amount of money PVWC earned for the most recent auction is: \$16,441.00 shown in the graph following the monthly metric.

Below are the metrics for the Purchasing department.

Monthly Purchasing Metrics														
Date	Active Contracts					Field Purchase Orders					Purchase Orders			
	Chemical	Construction	Professional Service	Procurement	Awarded	Invoiced	Cancelled	Awaiting Invoicing	Awaiting Approval	Reserved	Invoiced	Cancelled	Awaiting Receipt	Contract Related
1/31/2025	10	29	126	10	1	291	2	24	22	54	19	0	91	13
2/28/2025	10	29	126	10	4	258	4	14	23	95	16	1	52	4
3/31/2025	10	29	126	12	10	222	2	5	12	14	17	3	40	6
4/30/2025	10	29	126	10	11	195	1	9	19	108	12	0	43	7
5/31/2025	10	29	126	10	9	215	2	7	9	39	11	1	21	14

Organizational Development and Human Resources

- Human Resources coordinated this year's Bring Your Child to Work Day.
- There have been 2 new hires since last month's board meeting.

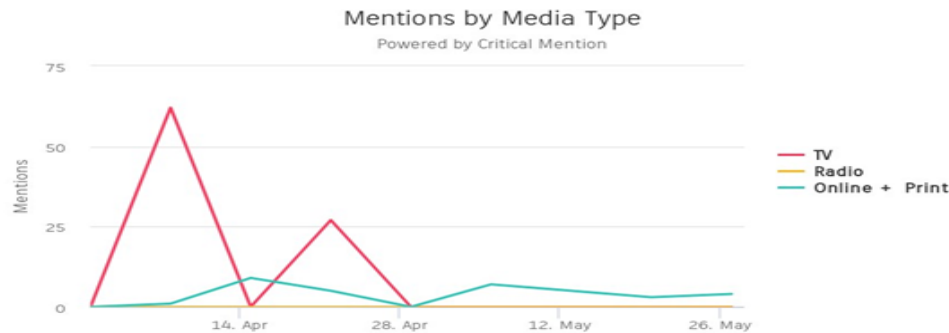
NEW HIRES			
Names	Start Date	Department	Title
Joseph Kampe	6/9/2025	Distribution	Mechanic Diesel
Joseph Jenkin	6/9/2025	Distribution	Mechanic Diesel

- Below are the monthly metrics:

ODHR Metrics															
Date	Monthly													Year to Date	
	# Vacancies	# Job Postings (Internal)	# Job Postings (External)	# Job Applications Received	# Interviews	Salary Increments	90-Day Increments	Out of Title Pay	Intern Hire/Rehire	Commissioner Onboarded	Promotions/ Advancements	Lateral Title Change	# New Hires	# Separations	
1/31/2025	3	3	2	5	9	25	3	2	1	1	1	3	2	3	
2/28/2025	49	2	2	16	4	11	0	0	0	0	4	3	2	6	
3/31/2025	48	3	3	4	2	12	0	0	0	0	0	0	0	1	
4/30/2025	46	8	5	5	5	14	1	0	1	0	2	0	3	3	
5/31/2025	48	2	3	4	7	13	0	0	2	0	2	10	2	1	

Communications & Intergovernmental Coordination

- The Levine Reservoir storage tank construction project groundbreaking is confirmed for June 24th. The details of the event and logistics will be circulated Monday.
- Rave: 82 new users.
- Community Engagement in May 2025:**
 - Great Falls Educational Event (5/29/2025)
 - Passaic Water Main replacement intro meeting (5/30/2025)
- Critical Mention:** Passaic Valley Water Commission was mentioned **123** times (TV/Online/Print) in the media in April **and** May 2025 – sentiment of mentions was mostly positive and/or neutral.



PASSAIC VALLEY WATER COMMISSION
1525 MAIN AVENUE • P.O. BOX 230
CLIFTON, NEW JERSEY 07011
(973) 340-4300

Finance

- Below are the credit card and EFT revenues and fees through May 2025.

2025 Credit Card and EFT Revenue and Fees							
	Credit Cards				EFT		
Month	# Transactions	Revenue (\$)	Fee	%	Revenue	Fee	%
January	11,951	\$ 2,754,174.73	\$ 30,097.15	1.09%	1,854,612.98	15,311.86	0.83%
February	9,475	\$ 2,520,072.03	\$ 28,004.99	1.11%	1,872,838.07	14,985.83	0.80%
March	13,324	\$ 3,254,849.97	\$ 35,064.22	1.08%	2,199,760.67	14,059.83	0.64%
April	11,243	\$ 3,098,230.71	\$ 32,933.84	1.06%	2,144,837.80	17,086.26	0.80%
May	10,350	\$ 3,128,424.72	\$ 36,695.58	1.17%	2,186,702.94	15,426.38	0.71%
Totals	56,343	\$ 14,755,752	\$ 162,796	1.10%	10,258,752.46	76,870.16	0.75%

Paymentus Implementation Project# 24-C-03:

PVWC is transitioning from its current payment processor, InvoiceCloud, to Paymentus, to streamline and enhance the payment experience for our customers. The new payment system will support the following payment channels: *In-person transactions via Cash Register; Online payments; AutoPay; Pay-by-Text; 24-hour Interactive Phone Payment System; In-store Walmart Bill Pay; and Cash Bill Pay at Leading Retailers.* Other payment options include: *Visa; Mastercard; American Express; Discover; E-Checks; PayPal; PayPal Credit; Venmo; Apple Pay & Google Pay.*

- Project kick-off occurred April 10th – System Go-Live anticipated Sept 30, 2025. Reconfiguration is needed for the existing Customer Information System (CIS) to integrate with Paymentus – approval of the scope of work for this integration is on the 6/25/25 Board agenda in the amount of \$39,525.
- Customer Communications: July 1, 2025 PVWC will start “Coming Soon” campaign in English and Spanish across the following mediums: email; lobby poster; single-mailer post card; social media; PVWC website (PVWC.com); and PVWC RAVE alert system notifications.

Oracle Financial Management Software Project# 24-C-02:

- Kick-off meetings will be held the week of June 27, 2025 and a project schedule will be formalized soon after.

2) Organizational Highlights

The summer help and interns have officially started. Upon joining, they complete safety training and participate in an orientation program. They are now working across various departments at PVWC.

3) Regulatory Issues

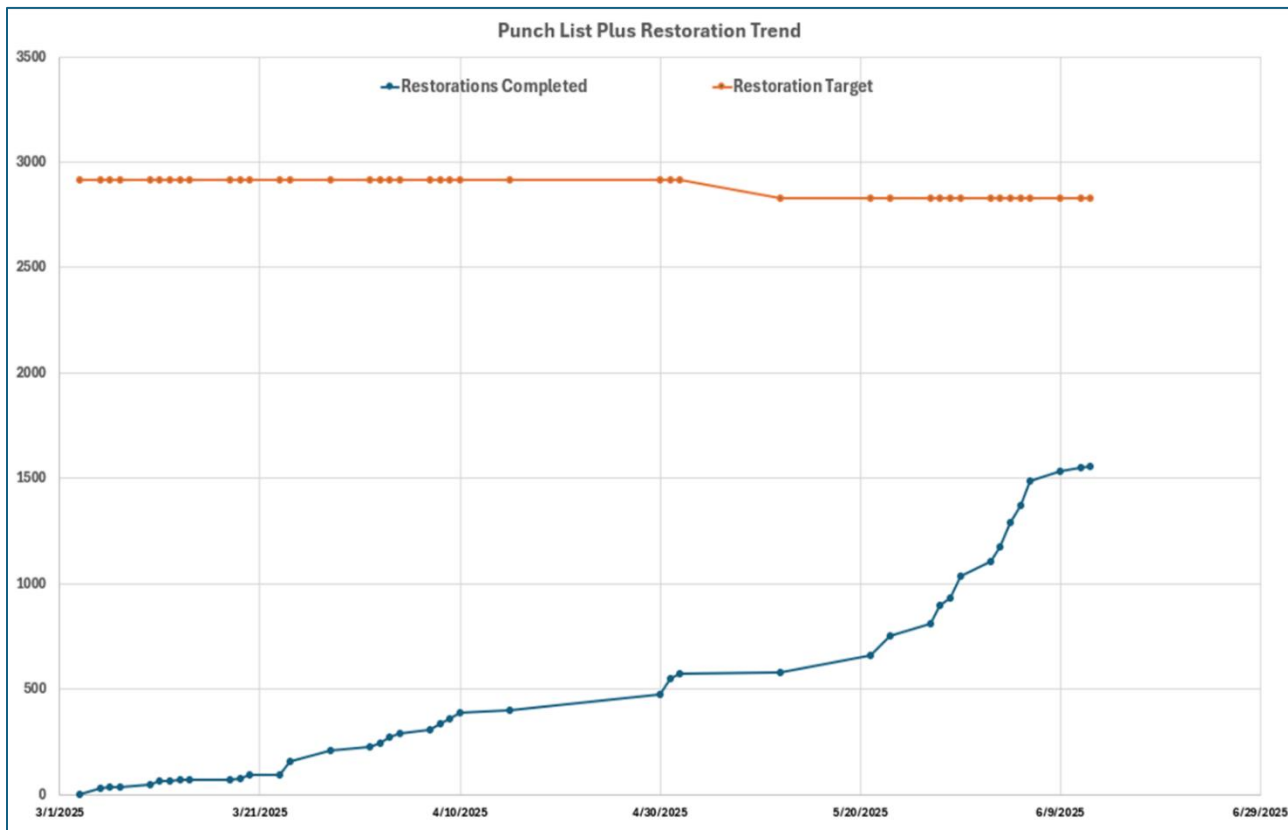
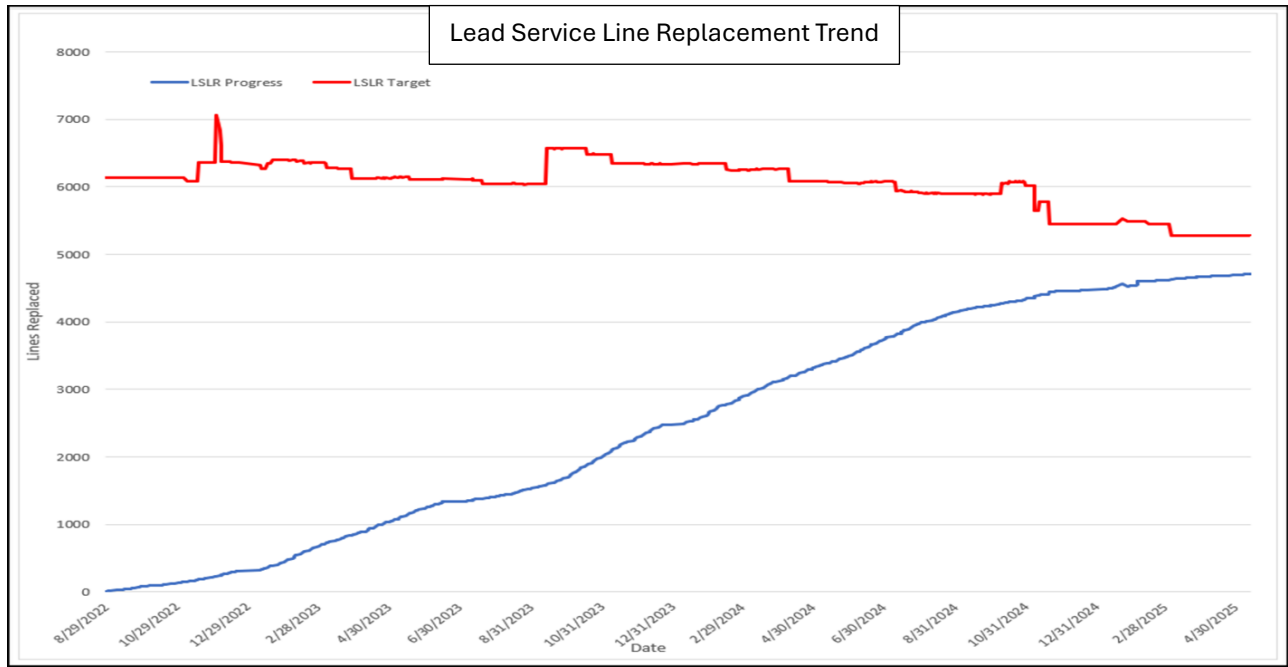
Lead Service Line Replacement Status:

The contract with Pacific Construction (Contract 22-B-8) started in July 2022 and the contract with CDM-Smith for CM and service line inspections began in the Spring. The overall program is estimated at \$36M and we have received a commitment of 77% principal forgiveness (\$27M) from the NJ I-Bank. The contract is forecasted to be completed by early July 2025 and the construction loan would be closed out with the IBank in December 2025. A long-term loan would be put in place that would be estimated to be on the order of \$9-10M based on the principal forgiveness commitment of \$27M.

There are 305 locations listed as non-responsive to PVWC and contractor outreach which means that Pacific Construction has met their contractual requirements. PVWC staff are still trying to contact these locations, and the lists have also been shared with each of the owner cities and the Board of Commissioners. The PVWC Executive Director

and General Counsel have also met to review, and counsel has reached out to the legal departments to determine next steps. See the following page for more details on the replacement progress. There are about **1300** sites pending restoration plus punch list items that remain to be completed at various locations.

				Data Date:	6/12/2025
Passaic Valley Water Commision Lead Service Line Tracking Summary					
	CLIFTON	PASSAIC	PATERSON	PROSPECT PARK	TOTAL
Inspections					
Remaining Unknowns LSLR Program ⁽¹⁾	15	7	25	1	48
Total Inspection Completed	740	449	484	38	1,711
<i>LSLR Inspection Lead Verified</i> ⁽²⁾	57	14	23	9	103
<i>LSLR Inspection Unable to Verify</i> ⁽³⁾	40	17	32	1	90
<i>LSLR Inspection, Non Lead Verified</i>	436	319	221	23	999
<i>Photo Submission, Non Lead Verified</i>	39	6	9		54
<i>Photo Submission, Lead Verified</i>	6		2		8
<i>Canvass, Non Lead Verified</i>	143	85	168	3	399
<i>Canvass, Lead Verified</i>	13	4	12	-	29
<i>Canvass, Unable to Verify</i>	6	4	17	2	29
Total Inspections Attempted by Address	1,653	968	900	130	3,651
Test Pit Program, Non Lead Verified	2,028	911	1,980	44	4,963
Test Pit Program, Lead Verified	224	99	213	8	544
% Found to Be Lead	10%	4%	8%	24%	8%
Replacements					
Contract 22-B-8 Remaining ⁽⁴⁾	23	23	33	3	82
Pacific's Non-responsive list	42	21	160	1	224
Replaced Lead Service Lines	1,577	851	2,131	148	4,707
Decommissioned		8	20		28
% Complete	99%	97%	98%	98%	98%
Verified Non Lead by Test Pit	433	319	886	48	1,686
<i>Completed Pavement Restoration</i>	170	67	252	15	504
<i>Pending Pavement Restoration</i>	19	7	52	7	85
<i>Completed Sidewalk Restoration</i>	717	797	2,057	110	3,681
<i>Pending Sidewalk Restoration</i>	52	38	427	17	534
<i>Completed Lawn Restoration</i>	1,917	1,099	1,584	201	4,801
<i>Pending Lawn Restoration</i>	139	64	5,610	14	5,827
<i>Completed Interior Restoration</i>	445	239	807	24	1,515
<i>Pending Interior Restoration</i>	7	7	35	3	52
NON LEAD	20,779	7,261	20,548	973	49,561
Total	22,854	8,483	23,778	1,173	56,288



PASSAIC VALLEY WATER COMMISSION
1525 MAIN AVENUE • P.O. BOX 230
CLIFTON, NEW JERSEY 07011
(973) 340-4300

4) Past Due Balances

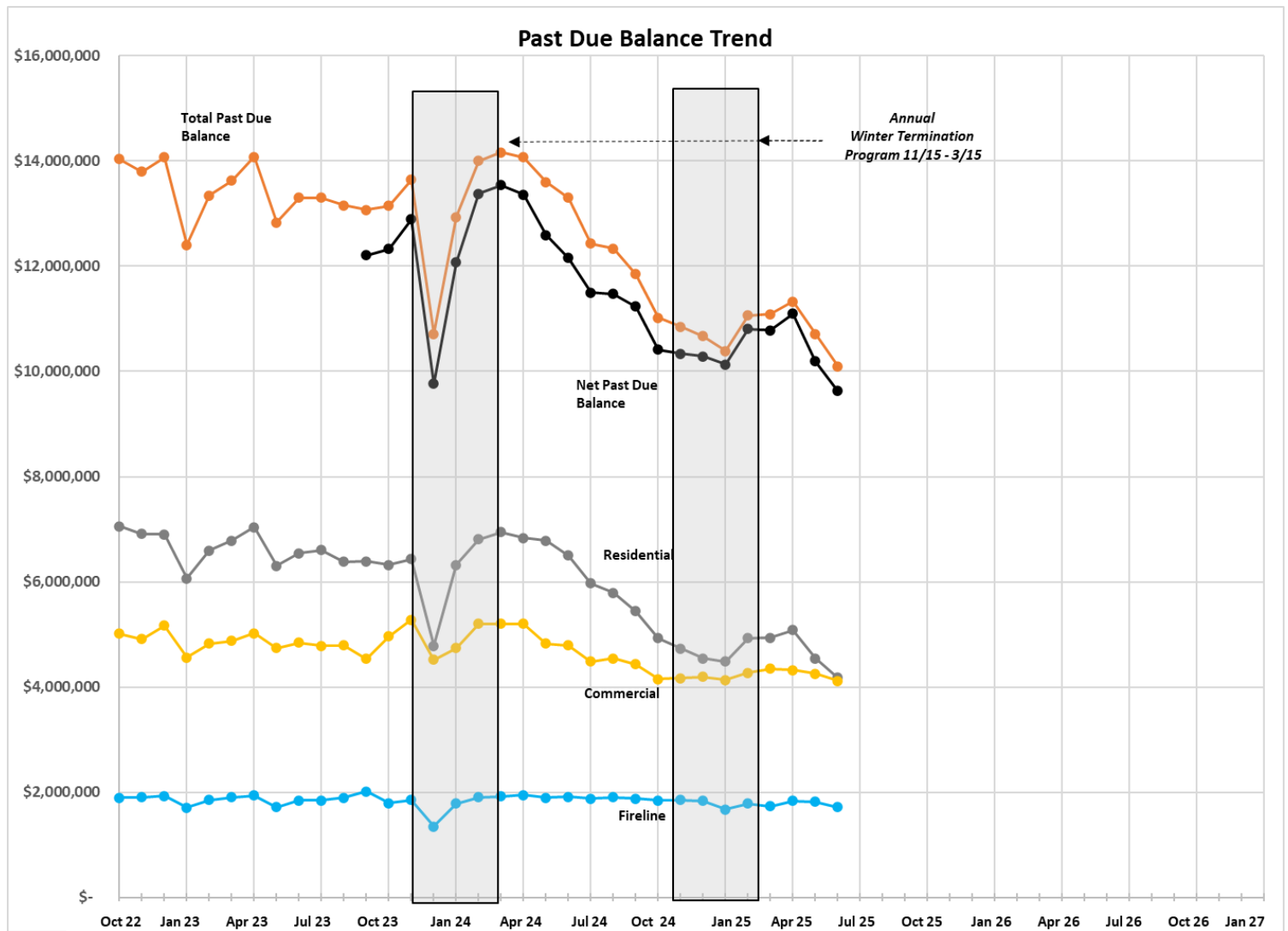
- A summary table of **Past Due Balances** and the associated trends are provided below and on the next page. See *Attachment A: Past Due Balance accounts greater than \$40,000*. This summary only includes data through May 31, 2025. There were 34 approved accounts receiving assistance from NJ Shares, in the month of May. The total amount being sent to us is \$5,816.00.

*Excludes Accounts that have no outstanding balance past 30-60 days

Retail System - Delinquent Account Summary (does NOT include EP & GF)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 4,177,222	41%	4,273	4273%	\$ 977.59
Small Commercial-< 2'	\$ 2,132,836	21%	921	16%	\$ 2,315.78
Fireline	\$ 1,714,348	17%	157	3%	\$10,919.41
Commercial-up to 6" mtr	\$ 909,787	9%	209	4%	\$ 4,353.05
Industrial- 6" & above	\$ 1,076,182	11%	46	1%	\$23,395.26
Municipal	\$ 84,972	0.8%	35	1%	\$ 2,427.77
Total	10,095,347.00	100%	5,641	4297%	\$ 1,789.64

Payment Arrangements (does NOT include EP & GF)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 293,664	63%	447	82%	\$ 656.97
Small Commercial-< 2'	\$ 135,474	29%	78	14%	\$ 1,736.85
Fireline	\$ 39,503	8%	17	3%	\$ 2,323.71
Commercial-up to 6" mtr	\$ -	0%	0	0%	#DIV/0!
Industrial- 6" & above	\$ 864	0%	1	0.2%	\$ 864.03
Municipal	\$ -	0%	0	0%	#DIV/0!
Total	469,504.61	100%	543	100%	\$ 864.65

Net Delinquent (does NOT include EP & GF or payment plans)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 3,883,558	41%	\$ 3,826	76%	\$ 1,015.04
Small Commercial-< 2'	\$ 1,997,362	21%	\$ 843	17%	\$ 2,369.35
Fireline	\$ 1,674,845	18%	\$ 140	3%	\$11,963.18
Commercial-up to 6" mtr	\$ 909,787	10%	\$ 209	4%	\$ 4,353.05
Industrial- 6" & above	\$ 1,075,318	11%	\$ 45	1%	\$23,895.95
Municipal	\$ -	0%	\$ -	0%	#DIV/0!
Total	\$ 9,540,870	100%	5,063	100%	\$ 1,884.43



5) External Communications

- Annual meetings are held with the fire departments to work through hydrant issues and other infrastructure coordination/upgrades. These are currently being scheduled for 2025.
- Quarterly status meetings continue to be scheduled with the Mayors and/or key staff from the following retail systems. The meeting agenda covers the lead service line replacement program status, unauthorized hydrant access/misuse, LIHWAP and shutoffs. The meeting formats are adjusted accordingly.
 - a. Clifton
 - b. Passaic
 - c. Paterson
 - d. North Arlington
 - e. Prospect Park
 - f. Lodi

Attachment A – Top Past Due Accounts greater than \$40,000

Bold Accounts indicate Past Due Balances greater than \$40,000.

Not bolded line items include other accounts associated with the Past Due Balance account.

	Customer #	Account #	Account Status	Customer Name	Service Address	Town	Account Type	Collection Status	A/R Balance
	0201763	159162	Active	EAST NEWARK CENTER, LLC	255 GRANT AVENUE	EAST NEWARK	Industrial- 6" & above	Shut-Off List	\$701,360.94
	0273800	032470	Active	PB NUTCLIFF, LLC	811 ROUTE 3 EAST #2	CLIFTON	Industrial- 6" & above	Disconnected	\$133,185.87
	0122967	069168	Active	MODA FURNITURE	125 SOUTH STREET	PASSAIC	Small Commercial- < 2'	Disconnected	\$131,157.55
3a	125839	69140	Active	CONTEMPO REALTY, LLC	125 SOUTH STREET	PASSAIC	Final Notice (Notice 3)	Delinquent Letter (Notice 1)	\$8,768.75
	0011555	097214	Active	GALAXIE CHEM CORP	6-34 PIERCY STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$116,458.65
	0011555	097236	Finalled	GALAXIE CHEM CORP	28 PIERCY STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$62,206.88
	0271903	118920	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$108,758.79
	0255857	118922	Finalled	CORAL DYE & FIN. CORP	555 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$40,357.48
	271903	118922	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$2,649.37
	271903	118924	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$1,819.24
	0122427	104492	Finalled	FABRICOLOR MFG. CORP	24 VAN HOUTEN STREET	PATERSON	Industrial- 6" & above	Collections Okay	\$100,246.83
	0124761	101890	Active	PATERSON COMM. DEVELOPMENT	2 MARKET STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$95,044.73
	0124657	105482	Active	CENTER CONTRACTING, CORP.	59-61 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$87,571.42
	0290436	174352	Finalled	325-333 GRAND ST PROPERTIES LLC	325 GRAND STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$79,493.98
0a	267048	83350	Active	GRANDY LAUNDRYM NAT	323 GRAND STREET B	PATERSON	Small Commercial-< 2'	Disconnected	\$2,144.02
0b	149861	83348	Active	LUZ ALI	323 GRAND STREET A	PATERSON	Small Commercial-< 2'	Collections Okay	-\$2,313.23
	0125363	125152	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Fireline	Final Notice (Notice 3)	\$70,687.27
11a	13297	125150	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Residential	Disconnected	\$11,824.15
	0233821	105492	Active	PUTNAM DEVELOPMENT, CORP.	71 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$60,154.93
	0121985	097234	Active	SHERMAN SCOTT	28 PIERCY STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$55,590.53
	0037097	091970	Active	MOHAMMAD ODATALLA	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$54,189.15
14a	0227611	091968	Active	ANSM, INC.	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$23,336.16
	0052917	101888	Active	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$48,414.52
15a	52917	182732	Finalled	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$0.00
	0284525	106224	Finalled	2 WOOD ST. LLC.	2 WOOD STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$42,213.52
16a	0295585	088316	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$0.00
16b	0295585	121808	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$812.62
16c	0289326	121806	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$0.00
16d	0289326	088318	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$609.74
	0126255	009024	Active	CORRADO'S CLIFTON	457 CROOKS AVENUE	CLIFTON	Fireline	Shut-Off List	\$40,624.74
									\$2,077,368.60