**RESOLUTION: 18-19** 

RESOLUTION OF PASSAIC VALLEY WATER COMMISSION FOR AN AMENDMENT TO THE SUPPORT AND MAINTENANCE AGREEMENT BETWEEN THE PVWC AND HARRIS ADVANCED

**SYSTEMS** 

**DATE OF ADOPTION: MARCH 26, 2018** 

Approved as to form and legality by Law Department on the basis of facts set forth by Executive Director, Purchasing, and Finance Departments.

Introduced by Commissioner: **SANCHEZ** 

Seconded by Commissioner: **VANNOY** 

WHEREAS, on or about December 18, 2013, the Passaic Valley Water Commission ("PVWC") entered into a Contract with Advanced Utilities Systems, a division of N. Harris Computer Corporation ("Harris Advanced Systems") to supply the PVWC's Customer Information System ("CIS") and to provide maintenance, update, and other services to the PVWC relating to same for a period of five years; and

WHEREAS, the terms of the long-term technical support services for the CIS were memorialized in a separate agreement entitled "Support and Maintenance Agreement"; and

WHEREAS, PVWC desires to amend the Support and Maintenance Agreement to add enhancements to the services being provided by Harris Advanced Systems, including regression testing. which was not included in the original Agreement; and

WHEREAS, having Harris Advanced System provide these regression testing services (which are relatively labor-intensive and currently being performed by PVWC personnel), will improve efficiencies and enhance PVWC's operations and utilization of PVWC's personnel; and

**WHEREAS,** if the Commission approves of this Resolution, the enhancements would be put into place as soon as possible and remain until the end of the term of the Support and Maintenance Agreement, which is December 31, 2018.

WHEREAS, a copy of the Chief Financial Officer's memorandum dated February 21, 2018, along with proposal by Harris Advanced System entitled "Advanced Managed Services" dated February 12, 2018 explaining the enhancements, is attached hereto and made a part hereof as Exhibit A; and

WHEREAS, a proposed form of Amendment to the Support and Maintenance Agreement adding the enhancements at a net cost to the PVWC of \$31,122.75 is attached hereto and made a part hereof as Exhibit B, which has been reviewed and approved as to form and legality by General Counsel; and

**WHEREAS,** the Executive Director and the Director of Engineering, having reviewed the above-referenced memorandum, the proposed enhancements, and the form of Amendment, concur with the Chief Financial Officer's recommendations; and

**WHEREAS,** PVWC's Comptroller has certified, with respect hereto, that funds are currently available for said purpose and said certificate is attached hereto and made a part hereof as Exhibit C; and

WHEREAS, it is in the best interest of PVWC, its users and constituent municipalities to authorize the PVWC to enter into the Amendment to the to the Support and Maintenance Agreement with Harris Advanced System (the "Awardee");

**NOW, THEREFORE, BE IT RESOLVED,** by Passaic Valley Water Commission, in the County of Passaic, New Jersey:

1. That PVWC hereby authorizes an appropriate official of the PVWC, and such other officers, employees and officials of the PVWC, to perform such acts and execute such documents as are necessary to implement the terms and intentions of this Resolution, including but not limited to executing the Amendment to the Support and Maintenance Agreement ("Amendment"), in substantially the same form as attached hereto as Exhibit B for a net cost not to exceed \$31,122.75; and

2. That this matter shall be advertised as required by New Jersey law, in accordance with an appropriate form of notice, and a copy of this Resolution shall be placed on file and made available for public inspection at the office of the Administrative Secretary of Passaic Valley Water Commission.

#### **RECORD OF COMMISSION VOTE ON FINAL PASSAGE**

	AYE	NAY	ABSTAIN	ABSENT
FRIEND, G.				_X_
VANNOY, R.	<u>X</u>			
LEVINE, J.	<u>X</u>			
KOLODZIEJ, J.	<u>X</u>			
VAN RENSALIER, R.			<u>_X</u> _	
SANCHEZ, R.	<u>_X</u>			-
RODRIGUEZ, I.	<u>X</u>			

Adopted at a meeting of Passaic Valley Water Commission.

Presidént

**IDIDA RODRIGUEZ** 

Secretary

JOSEPH KOLODZIEJ

This Resolution, when adopted, must remain in the custody of the Administrative Secretary.

#### **CERTIFICATION**

I, LOUIS AMODIO, Administrative Secretary of the Passaic Valley Water Commission in the County of Passaic, and the State of New Jersey do hereby certify that the foregoing Resolution is a true copy thereof of the foregoing Resolution duly passed and adopted by a majority of a legal quorum of the full membership of the Passaic Valley Water Commission at its duly noticed and convened meeting of the said Commission on March 26, 2018.

LØUIS AMODIO

Administrative Secretary

#### **PASSAIC VALLEY WATER COMMISSION**

# AMENDMENT TO THE SUPPORT AND MAINTENANCE AGREEMENT (REGRESSION TESTING SERVICES)

PVWC MEMORANDUM DATED FEBRUARY 21, 2018

HARRIS ADVANCED SYSTEM'S TABULATION OF SERVICES DATED FEBRUARY 12, 2018

**EXHIBIT A** 

## PASSAIC VALLEY WATER COMMISSION INTEROFFICE MEMORANDUM

Date:

February 21, 2018

To:

Hon. Commissioners

From:

J. Bella & Y. Weiss

cc:

G. Hanley L. Amodio G. Lucianin

Re:

Advanced Management Services

Commissioners, as you are aware, several years ago PVWC commissioned a business process review and established a plan to systematically replace our enterprise software with modernized, best-of-breed versions that meet PVWC's current needs. The first step in that process, replacing our antiquated billing system, was successfully completed and we are in the final year of the maintenance agreement established with the original contract.

Part of maintenance includes either quarterly or semi-annual upgrades to our system. Each upgrade involves significant time for testing before it can be deployed. Advanced has launched a new service, not included in our original contract, offering to take on the responsibility of testing each new upgrade including nuances that have been specialized to PVWC's billing system. We believe the cost of the service is minimal compared to the benefit offered.

The first full year of this plan will cost \$59,000 and will result in a reduction of our maintenance cost of \$16,669.80. Future years' costs will be merged into our continuing maintenance agreement.



## **Advanced Managed Services**

# **Passaic Valley Water Commission**

February 12, 2018

#### Authorization

Signature indicates the parties have read, understood and agreed to all the contents of this Scope of Work for Advanced Managed Services.

Authorized By: Passaic	Authorized By:
Valley Water Commission	Advanced Utility Systems
Yitz Weiss	Yusuf Jiwajee
Chief Financial Officer	Director, Client Services
February 12, 2018	February 12, 2018

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#### Overview

Advanced Managed Services (AMS) is an Advanced Utility Systems (AUS) services offering that will keep Passaic Valley Water Commission (Passaic) current on CIS Infinity builds and increase the value of CIS Infinity to Passaic through an annual, one week, Business Process Review (BPR).

This document describes the Scope of Work (SOW) to be delivered by Advanced, as well as defines the principal activities and deliverables of both Advanced and Passaic.

The services as outlined in this Scope of Work (SOW) encompasses all aspects of Advanced's AMS offering, including but not limited to Account Management, CIS Infinity build regression testing of Passaic's CIS Infinity system, and an annual onsite BPR. At a summary level, AUS will provide the following services:

#### 1. Account Management

- Bi-annual Review of build logs and Enhancement Addendums
- Build Plan

#### 2. Business Process Review (BPR)

- Onsite BPR (Passaic to cover travel expenses)
- Documentation of BPR Recommendations

#### 3. Regression Testing - CIS Infinity

- Copy of Production database to Regression Test Systems
- Application of builds on Regression Test Servers
- Regression testing of new builds in your environment

#### **Key Assumptions**

- 1. All prices are quoted in US dollars.
- The Fixed Cost will be firm for the services identified herein. Travel costs will be billed as incurred in accordance with the AMS Agreement and this SOW.
- Regression testing services are provided for build updates within a Version (e.g. Version 4.1.50 to 4.1.51). Regression testing services for a Version Upgrade (e.g. Version 3.x to Version 4.x or Version 4.x to Version 4.y) are excluded and will require a separate SOW.
- 4. Regression testing as defined in Schedule B is included for up to four builds per year.
- 5. Testing and application of builds for both Infinity.Link and Infinity.Mobile are included.
- 6. Passaic will provide two test environments (1. Current Build, 2. New Build) including the associated hardware and system software for regression testing purposes.
- 7. Regression Test environments are for the exclusive use of Advanced's personnel to ensure the validity of test results.
- 8. Passaic will provide AUS with remote access to its servers.
- Passaic will provide AUS with database Administrative access on regression testing servers.
- Builds will be applied by AUS in one production and two non-production (test) environments.
- 11. All AMS services are provided between 8:00 AM 8:00 PM Eastern.
- 12. Passaic will be required to participate in a remote Discovery session to assist in defining regression testing data set (e.g. Billing Cycle to be tested).
- 13. Passaic specific stored procedures and or database triggers are excluded from the regression testing scope.
- 14. It is Passaic's responsibility to test all other functions within CIS Infinity not tested by AUS under this SOW, before authorizing application of a build to your production environment.
- Passaic must provide written authorization before AUS will apply a new build to Passaic's production environment.

#### **AMS - Scope of Work**

The following services will be provided annually to Passaic, provided that Passaic has an effective Advanced Managed Services agreement.

#### 1. Account Management

Advanced will schedule bi-annual reviews of the Build Logs and Enhancement Addendums with Passaic. Advanced and Passaic will work together to determine which Builds will be applied during the year and the timing for testing and applying a build (i.e. a Build Plan).

#### ADVANCED DELIVERABLES:

- Lead bi-annual review of Build Logs and Enhancement Addendums
- Jointly develop a Build Plan
- Document Build Plan

#### Passaic DELIVERABLES:

- Participate in bi-annual review of Build Logs and Enhancement Addendum
- Jointly develop a Build Plan

#### 2. Business Process Review

Advanced will conduct one, 4 day onsite Business Process Review (BPR), each year, on a date mutually agreed by AUS and Passaic. Advanced will review key meter to cash business processes with Passaic staff and document recommendations for improvements to current processes. Passaic will provide the resources and the information that AUS will require to perform a successful BPR. Implementation of changes are at the discretion of Passaic and may require a separate SOW, depending on scope, if AUS assistance is required.

#### ADVANCED DELIVERABLES:

- Deliver onsite BPR
- Document recommendations

#### Passaic DELIVERABLES:

- Participate in BPR sessions
- Provide documentation of current business processes, where available

#### 3. Regression Testing - CIS Infinity

Advanced will perform regression testing activities as defined in Schedule B below for up to four builds per year using Passaic's data which resides on Passaic's test servers. Advanced will use a combination of manual and automated testing procedures. Regression testing activities are defined in Schedule B. All automated testing scripts and tools are for Advanced's use only. Passaic is responsible for any additional testing activity not defined in Schedule B.

Advanced will compare data between the 2 test systems at a detail table and record level, for each test activity and will present a summary of results including explanation of any valid discrepancies. Invalid differences will be corrected by Advanced prior to releasing the system to Passaic.

Through a Discovery process, Advanced will work with Passaic to identify data to be used in testing.

#### **ADVANCED DELIVERABLES:**

- · Lead Discovery Session
- Apply Builds Required to Conduct Regression Testing
- Perform Regression Testing Activities as outlined in Schedule B
- Perform Testing Activities pertaining to Infinity.Link, Infinity.Mobile and Infinity.Bl (if applicable) and Apply Builds as released, upon completion of such testing
- Resolve and Testing Errors/Discrepancies
- Document Testing Results

#### Passaic DELIVERABLES:

- · Participate in Discovery Session
- Provide hardware and install and configure associated system and database

software required for regression testing, specifically two test environments. (Test 1 – Current Build, and Test 2 – New Build)

- Provide Administrative access to the regression test database servers
- Provide data files identified during Discovery (e.g. meter readings) required for regression testing
- Assist AUS, as needed, in resolution of Testing Errors/Discrepancies
- Test any processes not included in Schedule B that Passaic deems important before apply a build to production
- · Authorization to apply a Build to production

## Schedule A - Investment Summary

Year One -- Annual Fee \$59,000

- Year one Annual Fee due on execution of SOW
- Travel related expenses not included in Annual Fee. Travel will be billed as incurred per the terms of the Managed Services Agreement.

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## Schedule B - Regression Testing - Test Activities

Functional Area/Process	Test Activity
Meter Reading Export	Generate one meter reading export file
Meter Reading Import	Import one meter reading file
Pre-Exceptions	Generate Pre-Exceptions for one Bill Cycle
Cycle Billing	Generate one billing batch from Meter Reading Import File
	<ul> <li>Enter manual read on one "Estimate" exception type</li> </ul>
	Transfer Exceptions
	Journal - Batch with No Exceptions
	Merge Exceptions
	Journal Merged Batch
	Print Bills
	Update Batch
Shared (V4)/Online Billing (V3)	<ul> <li>Generate one billing batch from Shared/Online Billing Meter Reading Import File</li> </ul>
	Transfer Accounts Ready to Print to Batch
	<ul> <li>Original Batch - Change bill status to Ready to Print and Ignore Exceptions for all accounts in filter</li> <li>Select Import and choose the remaining book for the selected cycle and change the reading and billing date by at least one day</li> </ul>
	Journal Batch
	Print Bills
	■ Update Batch
Aanual Billing	
Meter Change Out	Perform one Meter Change Out
-	Create one manual bill batch and add account with meter change
Proration	<ul> <li>Add one account and change reading date for less than 30 days to create short bill and trigger pro- ration</li> </ul>
	<ul> <li>Add one account and change reading for more than 30 days to create long bill and trigger pro-ration</li> </ul>
First BIII	Add one account created from New Services to trigger first bill
	Journal Batch
	Print Bills

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Functional Area/Process	Test Activity
	♥ Update Batch
Cancel Billing	Select one account updated in cycle batch and flag to cancel as whole
	■ Create Cancel Bill batch
	Journal Batch
	Update Batch
Cancel and Rebili	<ul> <li>Select one account updated in cycle batch and flag to cancel &amp; rebill, enter new readings and reading</li> </ul>
	date
	Create Cancel & Rebill batch
	Journal Batch
	Print Bills
	Update 8atch
Moves & Final Billing	
Vacant	Select existing customer - Account 2
	<ul> <li>Move Account 2 into a new account (Account 1); back date move 1 week, transfer balance, leave</li> </ul>
	Account 2 vacant
Auto Owner	<ul> <li>Move out Account 3 (Auto Owner) out; back date move 1 week</li> </ul>
Final Bills	Create one Final Bill Batch
	<ul> <li>Add Account 1, 2, 3 and ensure none are set to no bill, enter meter read</li> </ul>
	Journal Batch
	<ul> <li>Print Bills</li> </ul>
	Update Batch
Final Bill - Occupancy Charge	<ul> <li>Locate Occupancy Charge batch generated by Final Bill batch, in Cash Processing</li> </ul>
	Journal Batch
	Update Batch
Final Bill - Balance Transfer	<ul> <li>Locate Balance Transfer batch generated by Final Bill batch, in Cash Processing</li> </ul>
	Journal Batch
	Update Batch
Final Bill - Deposit Transfer	<ul> <li>Locate one customer who has an A/R Balance and a Deposit Paid Balance and is Active on 2 Accounts</li> </ul>
	Move Out this customer from 1st Account, with balance transfers to the Customer's 2nd Account and
	Move In a new Customer to 1st Account
	Final bill the Customer.
	<ul> <li>Locate Balance Transfer batch generated by Final Bill batch, in Cash Processing</li> </ul>

Functional Area/Process	Test Activity
	Journal Batch
	Update Batch
<ul> <li>Final Bill - Apply Deposit and</li> </ul>	<ul> <li>Locate one customer who has a deposit paid balance and another where there is a deposit owing</li> </ul>
'Reverse Unpaid Deposit	balance (could be on a single customer/account)
	Move out the customer leaving the account vacant
	Final bill the customer and check the 'Charges' tab on the bill.
<ul> <li>Auto Final Bills</li> </ul>	Move one new customer into Vacant account (Account 2); use current date, Deposit Quote
	<ul> <li>Move in existing customer (Account 4) Into Account 3; use current date, balance transfer</li> </ul>
	Move new customer Into Account 5
	Add Auto Final Bill reading to Account 2, 3, 4, 5
	Create Auto Final Bill Batch
	<ul> <li>Ensure Account 2, 3, 4 and 5 are brought in and none are set to no bill</li> </ul>
	Journal Batch
	Print Bills
	Update Batch
<ul> <li>Auto Final Bills - Occupancy Charge</li> </ul>	Locate Occupancy Charge batch generated by Auto Final Bill batch, in Cash Processing
	Journal Batch
	Update Batch
<ul> <li>Auto Final Bills - Occupancy Charge</li> </ul>	Execute one Vacant Account Move In Pickup
- Vacant Move In	Locate Occupancy Charge batch generated by Vacant Account Move In, In Cash Processing
	Journal Batch
	Update Batch
Auto Final Bills - Balance Transfer	Locate Balance Transfer batch generated by Auto Final Bill batch, in Cash Processing
	Journal Batch
	Update Batch
Auto Finals - Deposit Quote	Execute one Deposit Quote Pickup
,	Locate Deposit Quote batch in Cash Processing
	Journal Batch
	Update Batch
Delete Move In - New Customer	Go to Account 5 and delete move (Account 5 should now be Inactive)
Move - Multiplier with Customer	<ul> <li>Note: Applicable where Service Group Control form is configured for a multiplier to move with</li> </ul>
(If applicable)	Customer.

Functional Area/Process	Test Activity
	<ul> <li>Locate one Active Customer/Account with these multipliers (CUST/ACCT1)</li> <li>Select one other Customer/Account that has the same Service (CUST/ACCT2), Move Out the CUST/ACCT2 and Move in CUST/ACCT1</li> </ul>
<ul> <li>Move - Payment Plan with Customer (If applicable)</li> </ul>	<ul> <li>Note: Applicable if the 'Move Scenario Control' is configured to Copy Existing Pap Data' for the Mov scenario type.</li> <li>Locate one 'Active' Customer/Account which has a Payment Plan (CUST/ACCT3)</li> <li>Move in one Customer (CUST/ACCT3) to another account (CUST/ACCT4)</li> </ul>
Payment Import	<ul> <li>Create one cash batch (Infinity.Link functionality such as IVR, online payments, etc. is included)</li> <li>Import one payment file</li> </ul>
	Journal Batch     Update Batch
Cash Register	Create one Cash Batch (Infinity.Link functionality such as IVR, online payments, etc. is included) Add one account by customer #, pay full amount Add one account by account #, pay partlal amount Add one account by Search, pay full amount, change transaction code Journal Batch Update Batch Create one cash register batch Add one account by customer #, pay bill full amount by cash Add one account by account, pay partlal amount by check Add one account by account, pay partlal amount by cash and balance by check Add one account by account, pay in full by credit card Add one customer with multiple accounts, pay bill full amount check
	Add customer with multiple accounts, pay bill full amount check  Add customer with multiple account, pay partial amount by cash  Delete one account  Journal Batch  Update Batch  Create one Cash Batch  Add one account by account, pay partial amount to specific AR(s) to override payment allocation  Add one account, pay by cash where change will be given

Functional Area/Process	Test Activity				
	Add one GL transaction				
	<ul> <li>Edlt one Cash Register batch and edit Cash Register Amount to be a 1¢ difference Cash tender</li> </ul>				
	Balance Cash Register				
	Journal Batch				
	<ul> <li>Update Batch</li> </ul>				
Adjustments	Create one Adjustment Batch				
	Add one debit adjust to account				
	Add one credit adjust to account				
	Add one account and change transaction code				
	<ul> <li>Add one account used in Cash Processing and process NSF selecting original transaction</li> </ul>				
	Journal Batch				
	■ Update Batch				
Late Payment Charges	Execute one Late Charges Pickup				
	Locate Late Charges batch in Cash Processing				
	Journal Batch				
	■ Update Batch				
Votices	<ul> <li>Create one notice batch for a selected cycle - Notice date = date of 1st pending notice for the previous</li> </ul>				
	bill (May/May Not be Notice 1 date)				
	Execute Removed Listing				
	Execute Notice Listing				
	Print Notices (if applicable)				
	Update batch				
	Creation of Notice Charges cash batch (if configured in Collection Notice Control form)				
	o Created as a result of Notices Batch Update				
rrangement Processing	<ul> <li>Add single arrangement to Account 6 using current date</li> </ul>				
	<ul> <li>Add group arrangement to Account 7, process as group starting with current date</li> </ul>				
	<ul> <li>Add group arrangement to Account 8, not processed as group starting with current date</li> </ul>				
	Add single arrangement to Account 9 using future date				
	Add single arrangement to Account 10 using current date				
	Create one pending cash batch				
	2. Add a payment in full to Pending Cash Batch for Account 6				
	3. Arrangement Processing Pickup				

Functional Area/Process	Test Activity
	4. Add single arrangement to Account 11 using current date
	5. Add group arrangement to Account 12, process as group starting with current date
	6. Add group arrangement to Account 13, not processed as group starting with current date
	7. Add single arrangement to Account 14 using future date
	8. Add single arrangement to Account 15 using current date
	9. Add a payment in full to Pending Cash Batch created for Account 11
	10. Run Arrangement Processing from the Collection Processing form
Collections Processing	The state of the s
<ul> <li>Disconnection</li> </ul>	<ul> <li>Update all Broken Arrangement accounts to Collection Status of Pending Disconnect</li> <li>Create Cash Batch</li> </ul>
	Add full payment to Cash Batch for one Account with Pending Disconnect
	Generate Field Actions
Reconnection	<ul> <li>Add full payment for one Account with "Disconnect Service Order Generated" Collection Status</li> </ul>
Reconnection	Select 2 accounts and add Disconnect records
	<ul> <li>Add partial payment (below min for reconnection) for 1<sup>st</sup> Account</li> </ul>
Bankruptcy (if applicable)	* Add full payment for 2 <sup>nd</sup> Account
bankroptcy (ir applicable)	Select one account with amount owing and add a bankruptcy record for current date     Select a second account with amount owing and add a bankruptcy record for current date
	Select a second account with amount owing and add bankruptcy with older file date
	Locate Bankruptcy batch in Cash Processing
	Journal Batch
Write Off Processing	Update Batch
write Off Processing	Execute one Write Off Processing Pickup – Write Off
	Locate Write Off batch in Cash Processing
	Journal Batch
Collection Assess (15 - 17 1.1.1	Update Batch
Collection Agency (if applicable)	Execute one Write Off Processing Pickup - Collection Agency Pickup
	<ul> <li>Locate Collection Agency batch in Cash Processing</li> </ul>
	Journal Batch
	Update Batch
	Collection Agency file
posit Quote	Execute one Deposit Quote Pickup
	Locate Deposit Quote batch in Cash Processing

Functional Area/Process	Test Activity			
	Journal Batch			
	■ Update Batch			
PAP/ACH Pickup	Execute one ACH/PAP Pickup			
	<ul> <li>Locate PAP/ACH Batch in Cash Processing</li> </ul>			
	Journal Batch			
	Create Bank File			
	Update Batch			
Request/Adjust Transaction Pickup	Execute one Transaction Request Transaction Pickup			
	<ul> <li>Locate Request Transaction batch in Cash Processing</li> </ul>			
	Journal Batch			
	Update Batch			
Service Orders	<ul> <li>Add one SO to an account from CAI/AccountVlew, print on Save</li> </ul>			
	<ul> <li>Add one SO to an account from CAI/AccountView, do NOT print on Save</li> </ul>			
	Add one SO from Service Order Management form			
	Complete one SO using completion code to trigger action			
Reporting				
Customer Account Reports	Compare Single AR Summary filtered to one specific cycle			
	Compare Single AR Detail filtered to one specific cycle			
	Compare Multiple AR Summary filtered to one specific cycle			
	Compare Multiple AR Listing to one specific cycle			
GL Reports	Compare GL Element Monthly Summary filtered to one specific month/year			
	Compare GL Element Monthly Detail filtered to one date range			
	Compare Transaction Dally Summary filtered to one specific date			
Aged Arrears	Compare Detailed filtered to one specific AR, one account status, one account type and one cycle			
	<ul> <li>Compare Summary filtered to one specific AR, one account status, one account type and one cycle</li> </ul>			
etter Management	Add one letter to one account			
	Print Letter			
Customer Account	Compare Information displayed in the Information Band for one Customer Account in the			
nquiry/AccountVlew	CAI/AccountView form, Billing Batch form, and Cash Register Batch form			
	<ul> <li>Verify that able to access all Tabs in the CAI/AccountView form</li> </ul>			
	Verify that able to all grids in the CAI/AccountView form display			

Functional Area/Process	Test Activity
	Verify all buttons function in CAI/AccountView Navigation Tool Bar
	<ul> <li>Advanced Search – Execute 5 saved Filters/Searches in CAI/AccountView and validate results are the same</li> </ul>
Other - V3 Journals	<ul> <li>Compare one Cash Register, one Cash Adjustment and one Billing Journal to validate that Data elements in report are the same</li> </ul>

#### PASSAIC VALLEY WATER COMMISSION

# AMENDMENT TO THE SUPPORT AND MAINTENANCE AGREEMENT (REGRESSION TESTING SERVICES)

## FORM OF AMENDMENT TO THE SUPPORT AND MAINTENANCE AGREEMENT

**EXHIBIT B** 

#### **Amendment to the Support and Maintenance Agreement**

This Amendment to the Support and Maintenance Agreement ("Amendment") is made by and between:

Passaic Valley Water Commission ("PVWC")

- and -

Advanced Utilities Systems, a division of N. Harris Computer Corporation ("Advanced")

(hereinafter referred to collectively as the "Parties" or either one of them as "Party").

IT IS hereby agreed as follows:

## ARTICLE 1 Recitals

- **1.01.** On or about December 18, 2013, the Parties entered into a Support and Maintenance Agreement relating to a Customer Information System supplied to the PVWC by Advanced.
- **1.02.** The PVWC desires to amend the Support and Maintenance Agreement to add enhancements to the application management services being provided by Advanced, including regression testing, which was not included in the original Agreement.
- **1.03.** The enhancements are set forth in greater detail in a 17-page proposal authorized by Yusuf Jiwajee, Director of Client Services on behalf of Advanced entitled "Advanced Managed Services" and dated February 12, 2018 (hereinafter "Proposal").
- **1.04.** The net cost to the PVWC of the enhancements, assuming that the enhancements take effect on April 1, 2018 and continue unitl December 31, 2018, is \$31,122.75. The calculation for this sum is set forth in greater detail below:

Item	Description	Cost/Cal. Yr.	Cost/Mo.	Pro Rated Cost	Pro Rated Cost	Paid
			Cost/Wo.	Jan 1 to Mar 31	Apr 1 to Dec 31	Palu
1	Year 5 Application Management Fees	\$17,503.00	\$1,458.58	\$4,375.75	\$13,127.25	\$17,503.00
2	Partial Year 1 Same as Item 1 + Regression Build Services	\$59,000.00	\$4,916.67	\$14,750.00	\$44,250.00	n/a

Cost to Switch Item 1 to Item 2 starting April 1, 2018	\$31,122.75
Cost to switch item 1 to item 2 starting April 1, 2010	732,122.73

# ARTICLE 2 Acceptance of Proposal

- **2.01.** Acceptance of Proposal. The PVWC accepts the Proposal and agrees to purchase from Advanced all of the enhancements of whatever nature proposed therein for a net cost to the PVWC of \$31,122.75.
- **2.02.** Effective Date. The Effective Date of this Amendment shall be the date on which this Amendment is fully executed by, and delivered to, all Parties hereto and the PVWC's governing body has duly authorized the PVWC to execute, deliver, and be bound by the terms of this Amendment. Unless and until the PVWC's governing body has duly authorized or ratified this Amendment, this Amendment shall have no force and effect and shall be null and void.
- **2.03.** The Proposal is incorporated herein and made a part of the terms and conditions of this Amendment.
- **2.04.** The PVWC shall make payment of the \$31,122.75 pursuant to the terms of the Agreement, and/or the customary procedures and practices between the Parties with respect to the Agreement, and/or the Proposal.
- **2.05.** Advanced will begin delivering to the PVWC the enhanced products/services as per the Proposal on the Effective Date of this Amendment.
- 2.06. This Amendment has the same term as the Agreement.

# ARTICLE 3 Construction of the Amendment

- **3.01.** This Amendment Governs. This Amendment will govern over all provisions to the contrary found in any other Agreements or communications between the Parties. Any conflicts, ambiguities, or discrepancies between this Amendment and any other Agreements or communications shall be resolved in favor of this Amendment. The Parties remain bound by all provisions in the Agreement that are not amended herein or are not inconsistent with this Amendment.
- **3.02.** Severability. If any of the provisions of this Amendment are determined to be invalid under any applicable state or federal laws, such invalidity shall not affect or impair the validity of the other provisions, which shall be considered severable, and shall remain in full force and effect.
- **3.03.** Counterparts. This Amendment may be executed in counterparts, each of which shall be deemed an original, but all of which, when taken together, shall constitute one and the same agreement. Digital and/or facsimile signatures will be deemed original signatures for purposes of this Amendment.

Amendment to Support and Maintenance Agreement

2

PVWC & Advanced

- **3.04.** Neutral Construction. This Amendment shall be given a neutral construction, such that it shall not be construed in favor of or against any party to this Amendment by reason of the extent to which any party or its counsel participated in the drafting hereof.
- **3.05.** Recitals. The Recitals set forth in Article 1 of this Amendment shall be construed as terms to the Amendment and not mere recitals.
- **3.06.** Signators' Representations. By signing this Amendment, each of the undersigned represents that s/he is duly authorized to enter into this Amendment and to legally bind his/her respective Party to same.

\*\* Signatures on the Next Page \*\*

## Advanced Utilities Systems, a division of N. Harris Computer Corporation

ву:	(Signature)	
Name & Title: _	(Print)	_
	-000-	
	Passaic Valley Water Commission	
Ву:	Dated: (Signature)	
Name & Title:	(Deint)	-
	(Print)	

#### **PASSAIC VALLEY WATER COMMISSION**

# AMENDMENT TO THE SUPPORT AND MAINTENANCE AGREEMENT (REGRESSION TESTING SERVICES)

#### **PVWC'S FINANCIAL CERTIFICATION SHEET**

#### **EXHIBIT C**

#### OFFICE OF THE COMPTROLLER

#### **CERTIFICATION OF AVAILABILITY OF FUNDS**

It is hereby certified that subject to Commission approval of future Budgets, with respect to multi-budget year contracts, there are or will be sufficient available funds for expenditures to be incurred as result of any contract or commitment to be entered into by Passaic Valley Water Commission as follows:

Description of Project or Contract:

Professional Services for Project # - Professional Services for Management Services. (Advanced Utility Systems, a division of Harris Utilities).

Amount of Project or Contract not to exceed: \$31,122.75

1. Acct #: 001-0601-416.70-52 BUDGET 2018

Other Comments:

**Professional Services** 

Date of Certification: March 13, 2018

Yitzchak Weiss, CPA

Comptroller and Chief Financial Officer Passaic Valley Water Commission

**RESOLUTION: 18-20** RESOLUTION OF PASSAIC VALLEY WATER COMMISSION STATE CONTRACT PURCHASE FOR TWO (2) VEHICLES FOR **PVWC'S MAINTENANCE DEPARTMENT** 

DATE OF ADOPTION: MARCH 26, 2018

Approved as to form and legality by Law Department on basis of facts set forth by Executive Director, Purchasing, Engineering and Finance Departments.

Introduced by Commissioner: **SANCHEZ** 

Seconded by Commissioner: **VANNOY** 

WHEREAS, in accordance with N.J.S.A. 40A:11-12, PVWC may purchase goods or services under contracts entered into on behalf of the State by the Division of Purchase and Property in the Department of the Treasury; and

WHEREAS, PVWC has elected to procure two (2) Year 2018 Ford F250 SRW XL 4WD Regular Cab (State Contract #T2100 15-x-23639 88727) from Beyer Ford (the "Awardee") of Morristown, New Jersey in the total amount of \$70,941.00; and

WHEREAS, a copy of a memorandum dated March 15, 2018 from PVWC's Director of Purchasing, along with other relevant correspondence, is attached hereto and made a part hereof as Exhibit A; and

WHEREAS, N.J.S.A. 40A:11-12 of the Local Public Contracts Law provides for the awarding of said contract to the Awardee; and

the Executive Director and the Director of WHEREAS, Engineering have reviewed the above-referenced memorandum and concur with the Director of Purchasing's recommendations, (and the General Counsel has reviewed the proposed purchase as to form and legality); and

WHEREAS, PVWC's Comptroller has certified, with respect hereto, that funds are currently available for said purpose and said certificate is attached hereto and made a part hereof in abovereferenced Exhibit A;

NOW, THEREFORE, BE IT RESOLVED, by Passaic Valley Water Commission, in the County of Passaic, New Jersey;

- That the purchase of the above-referenced vehicles under the referenced State Contract is hereby awarded to the Awardee in the total amount as set forth hereinabove; and
- That the appropriate officers and employees of PVWC are hereby 2. authorized and directed to perform such acts and execute such documents as are consistent herewith, with respect to the State Contract as also set forth hereinabove.

RECORD OF COMMISSION VOTE ON FINAL PASSAGE					
	AYE	NAY	ABSTAIN	ABSENT	
FRIEND, G.			-	_X_	
VANNOY, R.	<u>X</u>				
LEVINE, J.	<u>X</u>				
KOLODZIEJ, J.	<u>_X</u> _				
VAN RANSALIER, R.			_X_	4	
SANCHEZ, R.	<u>X</u>			-	
RODRIGUEZ, I.	<u>X</u>			-	

**Passaic** Valley Water **Adopted** meeting of at a Commission.

President **IDIDA RODRIGUEZ** 

JOSEPH KOLODZIEJ

This Resolution, when adopted, must remain in the custody of the Administrative Secretary.

#### **CERTIFICATION**

I, LOUIS AMODIO, Administrative Secretary of the Passaic Valley Water Commission in the County of Passaic, and the State of New Jersey do hereby certify that the foregoing Resolution is a true copy of a legal quorum of the Original Resolution duly passed and adopted by a majority of the full membership of the Passaic Valley Water Commission at its meeting of March 26, 2018.

> LOUIS AMODIO Administrative Secretary

#### **PASSAIC VALLEY WATER COMMISSION**

STATE CONTRACT PURCHASE FOR TWO (2) VEHICLES FOR PVWC'S MAINTENANCE DEPARTMENT

PVWC'S PURCHASING DEPARTMENT'S MEMORANDUM DATED MARCH 15, 2018 PVWC'S FINANCIAL CERTIFICATION SHEET AND OTHER RELEVANT CORRESPONDENCE

**EXHIBIT A** 

#### PASSAIC VALLEY WATER COMMISSION

#### **INTER-OFFICE MEMO**

DATE: March 15, 2018

FROM:

**Purchasing Department** 

TO:

Joseph A. Bella George T. Hanley Yitzchak Weiss

RE:

State Contract Purchase - Contract T2100 15-x-23639 88727 TWO 2018 Ford F-250 SRW XL 4WD Regular Cab/8' box

This purchase will be for the Maintenance Department to replace Truck 97, which was taken off the road & Truck 101 will go to Clifton.

The State Contract purchase will be from **Beyer Ford**, of Morristown, New Jersey for Two (2) 2018 Ford F-250 SRW XL 4WD Regular Cab/8' Box at a unit cost of \$35.470.50 each. Funds for this purchase have been budgeted under our 2018 Capital Expenditures. The Finance Department has "Certified the Availability of Funds" (attached).

Respectfully submitted,

Gregg B. Lucianin Buyer

cc: L. Amodio J. Duprey

#### OFFICE OF THE COMPTROLLER

#### **CERTIFICATION OF AVAILABILITY OF FUNDS**

It is hereby certified that subject to Commission approval of future Budgets, with respect to multi-budget year contracts, there are or will be sufficient available funds for expenditures to be incurred as result of any contract or commitment to be entered into by Passaic Valley Water Commission as follows:

Description of Project or Contract: State Contract Purchase T2100 15-x-23639-88727
Beyer Ford

Amount of Project or Contract: \$ 70,941.00

1. Acct: # 001-0901-419-95-04 Capital / Vehicles

Specific Appropriation to which expenditures will be charged: Capital Budget 2018

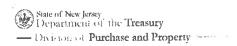
Other comments: Single Purchase: March 2018

Two (2) 2015 Ford F-250 SRW XL 4WD Regular Cab/8' Box

Date of Certification: 03/15/2018 Certified: \$70,941.00

Yitzchak Weiss
Comptroller and Chief Financial Officer

YW:gbl



Governor Chris Christle • Lt.Governor Kim Guadagno Search All of NJ ▼

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#### TERM CONTRACT SEARCH BY TNUMBER

Click Here to search more Term Contracts

T-Number	Title	Vendor	Contract #	
	VEHICLES, TRUCKS, CLASS 2, PICKUP/ UTILITY, WITH SNOW PLOW OPTION	BEYER FORD LLC	88727	
	And the residence of the second secon		TOI	



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State of New Jersey
Department of the Treasury

Division of Purchase and Property

Governor Chris Christie • Lt.Governor Kim Guadagno Search All of NJ •

#### **TERM CONTRACT SEARCH BY TNUMBER**

Click Here to search more Term Contracts

T-Number	Title	Vendor	Contract #
	VEHICLES, TRUCKS, CLASS 2, PICKUP/ UTILITY, WITH SNOW PLOW OPTION	BEYER FORD LLC	88727
	VEHICLES, TRUCKS, CLASS 2, PICKUP/ UTILITY, WITH SNOW PLOW OPTION	CHAS S WINNER	88726



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## **BEYER FORD**

## Quote

170 Ridgedale Ave. Morristown, NJ 07960

To:

From: Coert Seely
Phone/Fax: (973) 463-3065 / (973) 884-2650

Vehicle Beyer Fleet
Pick Up 31 Williams Parkway
Location East Hanover, NJ 07936

#### 2018 Ford F-250 SRW XL 4WD Reg Cab 8' Box STATE OF NEW JERSEY CONTRACT # A88727

Engine: 6.2L 2-Valve SOHC EFI NA V8 Transmission: TorqShift-G 6-Spd Auto

3.73 Axle Ratio (STD) 50-State Emissions System Transmission w/Oil Cooler Manual Transfer Case Part-Time Four-Wheel Drive

72-Amp/Hr 650CCA Maintenance-Free Battery

Extra Heavy-Duty 200 Amp Alternator Class V Towing w/Harness, Hitch 3830# Maximum Payload GVWR: 10,000 lb Payload Package

HD Shock Absorbers Front Anti-Roll Bar Firm Suspension

Hydraulic Power-Assist Steering

34 Gal. Fuel Tank

Single Stainless Steel Exhaust

Manual Locking Hubs

Front Suspension w/Coil Springs
Leaf Rear Suspension w/Leaf Springs
4-Wheel Disc Brakes w/4-Wheel ABS,
Wheels: 17" Argent Painted Steel
Tires: LT245/75Rx17E BSW A/S PLUS (4)

Regular Box Style Steel Spare Wheel

Full-Size Spare Tire Stored Underbody

Clearcoat Paint

Black Front Bumper w/Black Rub Strip

Black Rear Step Bumper Black Side Windows Trim Black Door Handles

Black Manual Side Mirrors w/Manual Folding

Manual Extendable Trailer Style Mirrors

Fixed Rear Window Light Tinted Glass

Variable Intermittent Wipers

Aluminum Panels Black Grille

Front License Plate Bracket Tallgate Rear Cargo Access

Back-Up Camera

Radio: AM/FM Stereo -inc: digital clock and 4-speakers 4-Way Driver Seat -inc: Manual Recline

4-Way Passenger Seat -Inc: Manual Recline
Manual Tilt/Telescoping Steering Column
Gauges -Inc: Speedometer, Odometer, Oil Pressure
Temp. Engine Hour Meter. Tilp Odometers Till Communication

Temp, Engine Hour Meter, Trip Odometer&Trip Computer

3 Person Seating Capacity Front Cupholder

Manual Air Conditioning
Illuminated Locking Glove Box

Interior Trim -inc: Chrome Interior Accents

Full Cloth Headliner Urethane Gear Shift Knob

HD Vinyl 40/20/40 Spllt Bench Seat -inc: center armrest

Day-Night Rearview Mirror Passenger Visor Vanity Mirror 2 12V DC Power Outlets Front Map Lights Fade-To-Off Interlor Lighting

Fade-To-Off Interior Lighting
Full Vinyl/Rubber Floor Covering
Underhood And Pickup Cargo Box Lights

Instrument Panel Bin and Covered Dashboard Storage

Manual 1st Row Windows Systems Monitor Trip Computer Outside Temp Gauge Analog Display

Manual Adjustable Front Head Restraints

Securilock Anti-Theft Ignition (pats) Engine Immobilizer

Air Filtration

Manual Tailgate/Rear Door Lock Halogen Headlamps w/Delay-Off

Cargo Lamp Integrated w/High Mount Stop Light

Electronic Stability Control (ESC)
ABS And Driveline Traction Control

Side Impact Beams

Dual Stage Driver/Passenger Seat-Mounted Side Airbags

Tire Specific Low Tire Pressure Warning Dual Stage Driver And Passenger Front Airbags Safety Canopy System Curtain 1st Row Airbags Outboard Front Lap And Shoulder Safety Belts

Base Price

\$

23,145.00

#### Options for F250

3.73 Axle Ratio w/Electronic Locking Rear Axle	\$	390.00	
Power Equipment Group	\$	915.00	
Transfer Case & Fuel Tank Skid Plates	\$	100.00	
Upfitter Switches (6)	\$	165.00	
9,900 GVWR Package	\$	250.00	
LED Roof Clearance Lights	¢	95.00	
NJ State Contract Discount (10% Off Factory MSRP Options)	¢.	(191.50)	
Timberance in Front	\$	425,00	100000000000000000000000000000000000000
Trailer Plug installed	ψ <b>¢</b>	185.00	
Western 8' Pro Plus Snow Plow Incl- Snow Plow Prep Package	\$	5,295.00	
Spray-In Bedliner	\$	5,295.00 575.00	
Back Up Alarm	\$	175.00	
Vehicle Undercoating	\$	490.00	
Dome Light	\$	158.00	
Stirrup Steps	\$	439.00	
Back Rack			
Amber Strobe Light Mounted to Back Rack	\$ \$	495.00 395.00	
(2) UB LED Scene/Work Lights Mounted to Back Rack	Ψ \$		
(4) Comer Amber LEDs	\$ \$	595.00	
2" Ball and Pintle	\$	695.00	
DOT Safety Kit, 1st Ald Kit, Fire Extinguisher & Safety Triangles	\$ \$	385.00	
y the second and an arrangement of delety mangles	Ψ	295.00	
8 ##		1.4771.4	
Option Total	\$	12,325.50	
Budget Total	\$	35,470.50	

Date: 3/15/2018

Quote Is good for 60 Days



### **BEYER FORD**

Ouote

170 Ridgedale Ave. Morristown, NJ 07960

To:

From:

**Coert Seely** 

Phone/Fax:

(973) 463-3065 / (973) 884-2650

Vehicle

Beyer Fleet

Pick Up

31 Williams Parkway

Location East Hanover, NJ 07936

#### 2018 Ford F-250 SRW XL 4WD Reg Cab 8' Box STATE OF NEW JERSEY **CONTRACT # A88727**

Engine: 6.2L 2-Valve SOHC EFI NA V8 Transmission: TorqShift-G 6-Spd Auto

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Extra Heavy-Duty 200 Amp Alternator Class V Towing w/Harness, Hitch 3830# Maximum Payload

GVWR: 10,000 lb Payload Package

**HD Shock Absorbers** Front Anti-Roll Bar

Firm Suspension Hydraulic Power-Assist Steering

34 Gal. Fuel Tank

Single Stainless Steel Exhaust

Manual Locking Hubs

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Wheels: 17" Argent Painted Steel
Tires: LT245/75Rx17E BSW A/S PLUS (4) Regular Box Style

Steel Spare Wheel

Full-Size Spare Tire Stored Underbody

Clearcoat Paint

Black Front Bumper w/Black Rub Strip

Black Rear Step Bumper Black Side Windows Trim **Black Door Handles** 

Black Manual Side Mirrors w/Manual Folding

Manual Extendable Trailer Style Mirrors

Fixed Rear Window **Light Tinted Glass** 

Variable Intermittent Wipers

Aluminum Panels

Black Grille

Front License Plate Bracket Tailgate Rear Cargo Access

Back-Up Camera

Radio: AM/FM Stereo -inc: digital clock and 4-speakers

4-Way Driver Seat -Inc: Manual Recline 4-Way Passenger Seat -inc: Manual Recline Manual Tilt/Telescoping Steering Column

Gauges -Inc: Speedometer, Odometer, Oll Pressure

Temp, Engine Hour Meter, Trip Odometer&Trip Computer

3 Person Seating Capacity Front Cupholder

Manual Air Conditioning Illuminated Locking Glove Box

Interior Trim -Inc: Chrome Interior Accents

Full Cloth Headliner

Urethane Gear Shift Knob

HD Vinyl 40/20/40 Split Bench Seat -Inc: center armrest

Day-Night Rearview Mirror Passenger Visor Vanity Mirror 2 12V DC Power Outlets Front Map Lights

Fade-To-Off Interior Lighting Full Vinyl/Rubber Floor Covering Underhood And Pickup Cargo Box Lights

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Outside Temp Gauge Analog Display

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Vehicle Undercoating	\$	175.00		
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Stirrup Steps	<b>3</b>	158.00		
Back Rack	\$	439.00		
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(4) Corner Amber LEDs	\$	595.00		
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U 40-1 m				
Option Total	\$	12,325.50		
Budget Total	\$	35,470.50		
	*	· · · · · · · · · · · · · · · · · · ·		

Date:

1/30/2018

Quote is good for 60 Days

Babara Beyer 973-644 3200 2017 Ford F-250

F2B 4x4 SD Regular Cab 8' box 142" WB SRW 56" CA XL



Photo may not represent exact vehicle or selected equipment.

2035 ( A000

#### Lucianin, Gregg

From:

Marotta, Mike

Sent:

Thursday, March 08, 2018 4:02 PM

To:

Lucianin, Gregg

Subject: Attachments: FW: F250

2018 State of New Jersey F250 Pick Up 142 WB 4x4.xls; doc00151820180131101057.pdf

Gregg,

These are the truck I need. Quantity 2

Replacing truck 97 and 101

I did not want all the option but he said we would have to wait 3 month for the new ones.

John,

Can you give him the year of the trucks. I know 97 is on the auction and 101 might be right behind it

From: Marotta, Mike

Sent: Wednesday, January 31, 2018 10:12 AM

To: 'cseely@beyerfleet.com' <cseely@beyerfleet.com>

Subject: FW: F250

From: Phil Silletti [mailto:PSilletti@beyerfleet.com]

Sent: Tuesday, January 30, 2018 11:03 AM To: Marotta, Mike < mmarotta@PVWC.com >

Subject: F250

Mike, here is the quote you requested. Pick and choose your desired options and call Coert Seely at your convenience. (973-463-3065)

Phil Silletti | Beyer Fleet | www.beyerfleet.com 973.319.7013 | psilletti@beyerfleet.com



#### PASSAIC VALLEY WATER COMMISSION

#### RESOLUTION #18-18

#### RESOLUTION OF PASSAIC VALLEY WATER COMMISSION

**DATE OF ADOPTION: MARCH 26, 2018** 

Factual Contents certified to by Louis Amodio, Administrative Secretary. Approved as to Form and Legality on basis of facts set forth by George T. Hanley, General Counsel. Entering Executive Closed Session in accordance with Open Public Meetings Act, R.S. 10:4-6 et seq. Pursuant to the Open Public Meetings Act,

COMMISSIONER: VANNOY offers the following Resolution for adoption:

WHEREAS, Section 8 of the Open Public Meetings Act, c. 231, P.L. 1975, permits the exclusion of the public from a meeting in certain circumstances; and WHEREAS, the public body is of the opinion that such circumstances presently exist:

NOW, THEREFORE, BE IT RESOLVED, by the Commissioners of Passaic Valley Water Commission:

- 1. The public shall be excluded from discussion of the hereinafter-specified subject Matters; the general nature of the subject matters being: Financial, Insurance, Personnel, Contracts, Negotiations, Security, and Law: LAW: Personnel: Administration: other matters as may be discussed *in camera*.
- 2. It is anticipated at this time that the above-stated subject matters will be ratified During public meeting following or as soon thereafter as the reason for discussion no Longer exists.
- 3. This Resolution shall take effect immediately.

Second by COMMISSIONER: SANCHEZ Time: 10:27 a.m.

# RECORD OF COMMISSION VOTE ON FINAL PASSAGE AYE NAY ABSTAIN ABSENT FRIEND, G. VANNOY, R. LEVINE, J. KOLODZIEJ, J. VAN RANSALIER, R. SANCHEZ, R. RODRIGUEZ, I. Adopted at a meeting of Passaic Valley Water Commission. President Secretary Secretary

This Resolution, when adopted, must remain in the custody of the Administrative Secretary.



## PASSAIC VALLEY WATER COMMISSION

#### **CERTIFICATION**

I, LOUIS AMODIO, Administrative Secretary of the Passaic Valley Water Commission in the County of Passaic, and the State of New Jersey do hereby certify that the foregoing Resolution is a true copy of a legal quorum of the Original Resolution duly passed and adopted by a majority of the full membership of the Passaic Valley Water Commission at its meeting of March 26, 2018.

LOUIS AMODIO

our

**Administrative Secretary**